

**ECOSPRAY**  
TECHNOLOGIES

S E R V I C E

# AT YOUR SERVICE



**Rapid response** to maximize your equipment uptime with Service Desk, 24/7 support and remote assistance.

**Performance assurance** to optimize reliability and efficiency with the remote monitoring and data analysis system and facilitating the predictive maintenance.

**Operational excellence** to achieve the requested results thanks to system health check, instruments calibration and data monitoring & analysis.

**Lifecycle management** to optimize the equipment life and guarantee worldwide availability of spares and consumables.

- Service Desk
- 24/7 Support
- Remote Assistance
- EsOC

- Installation & Commissioning
- System Health Check
- Instruments Calibration







## TECHNICAL ASSISTANCE

- INSTALLATION & COMMISSIONING
- SYSTEM HEALTH CHECK
- INSTRUMENTS CALIBRATION

Our field teams of trained and certified engineers can assist our customers and perform a wide range of service activities – on board and ashore.

We support our customers throughout the life cycle of the project, starting with installation and commissioning activities and continuing with service and maintenance visits to extend components life-time and also with instruments calibration (water and gas analysis) to comply with environmental regulations.

## REAL TIME ASSISTANCE

- SERVICE DESK
- 24/7 SUPPORT
- REMOTE ASSISTANCE
- EsOC

On a 24h basis, we are able to remotely control and diagnose system operating parameters, and provide specialized fast response with our Service Desk. Thanks to the development of dedicated monitoring and management software we offer ongoing support, check the operating parameters of the systems and carry out remote diagnostics.

Furthermore, upon clients' request, we provide continuous collection of system data and monitor real-time performance, thereby facilitating predictive analysis, operations management and system maintenance.

## SPARES & CONSUMABLES

- SPARE PARTS MANAGEMENT
- WAREHOUSES

The lifecycle management of the system optimizes the operations and maximizes reliability and usage rates.

Constant monitoring and prompt availability of spare parts allow us to perform maintenance within agreed scheduled time limits, avoiding service disruption and unnecessary costs.

We are able to guarantee worldwide availability of smart parts and consumables thanks to our strategically located warehouses.

## TRAINING CENTER

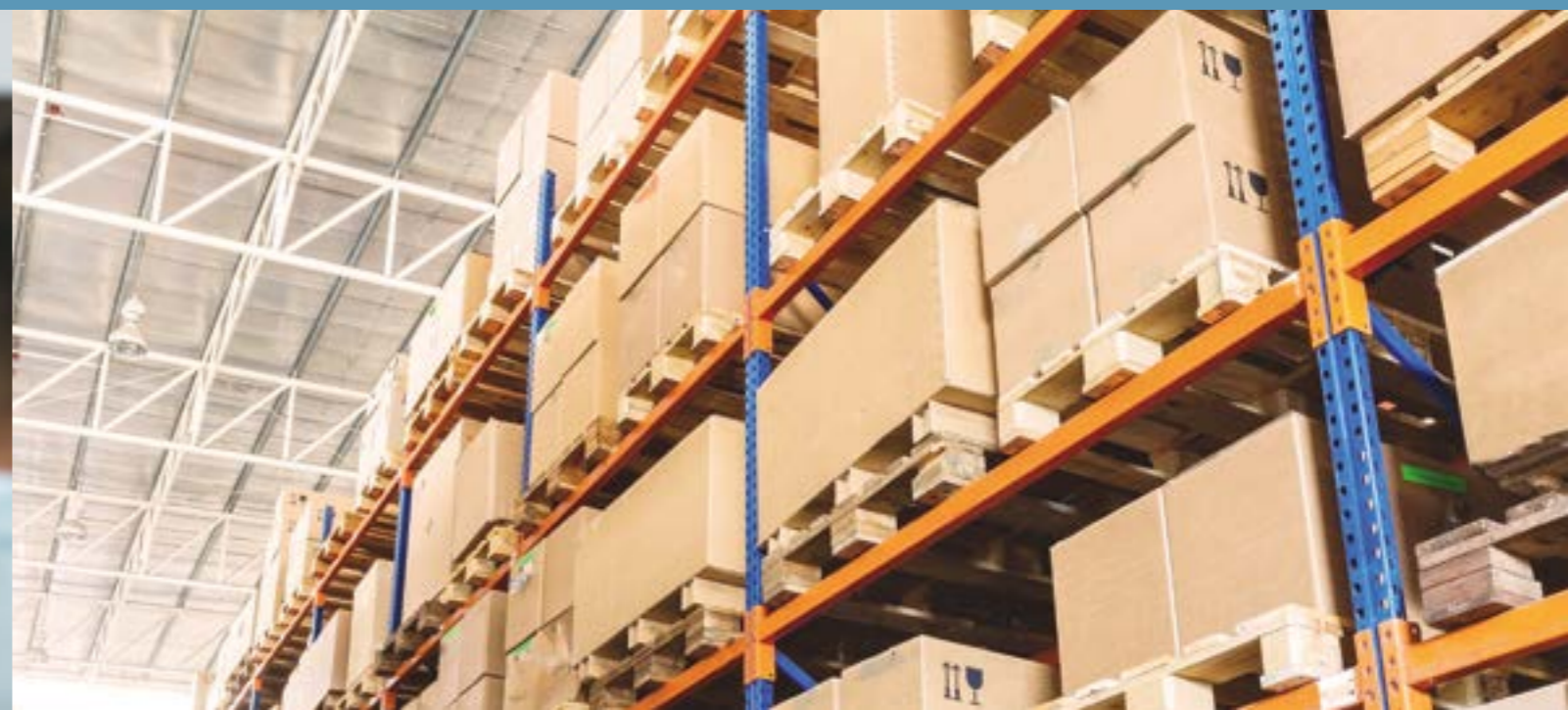
- ECOSPRAY TRAINING CENTER (EsTC)
- CUSTOMIZED TRAINING PROGRAMS

Training is a key element to increase reliability, usage rates and to optimize the system's performance.

The EsTC is equipped with a scale replica where we carry out exercises with real components and simulate real-life cases. The training programs employ a mix of computer-based material, class teaching and hands-on exercises to learn managing a wide range of situations.

Moreover, our expert trainers can provide training based on client's specific needs.

We are able to deliver high-quality training both in Europe and Asia.

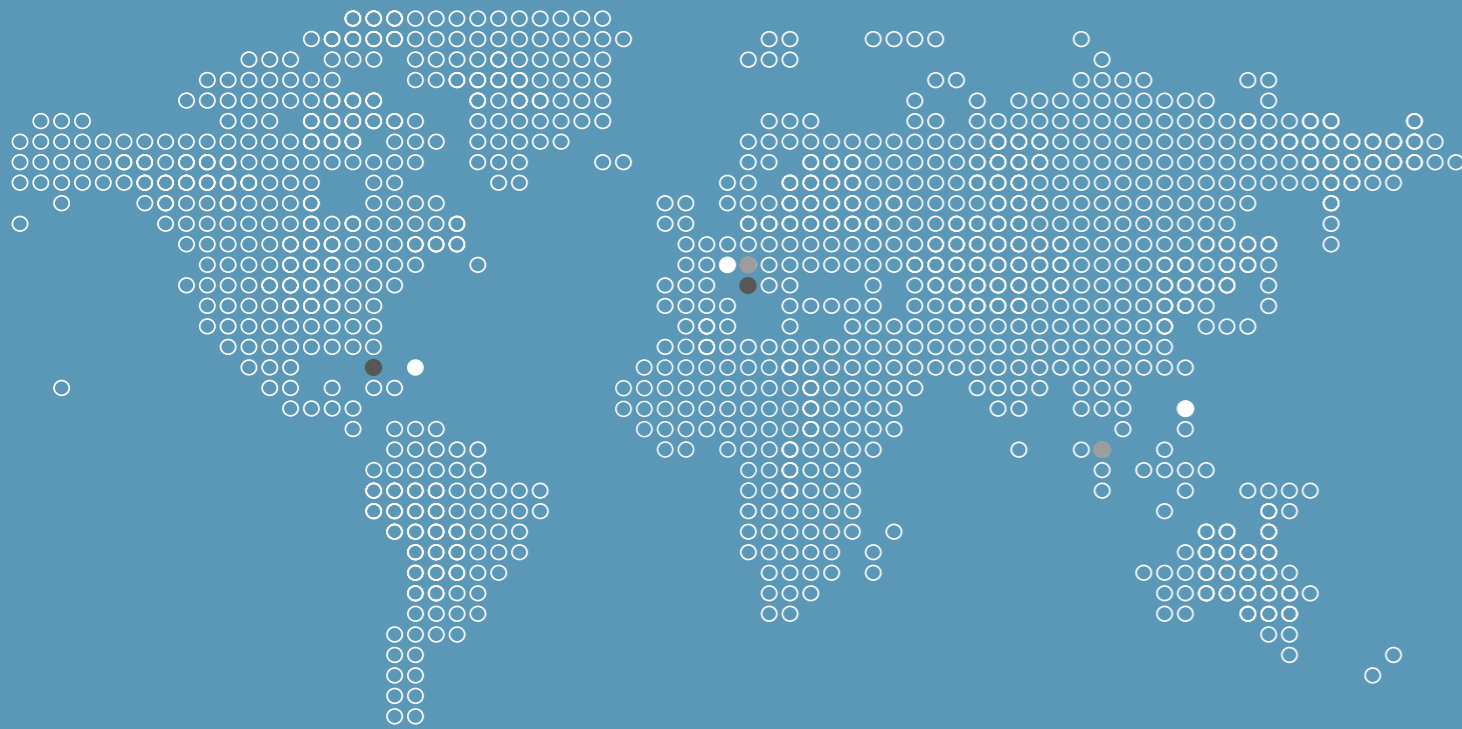




Ecospray Technologies provides **innovative solutions** for gas cleaning and air treatment. Our technologies find application in several areas: **industry, waste-to-energy** and **marine**, where Ecospray has developed one of the largest portfolio of EGCS, with hundreds of thousands of hours of operation.

**Environmental sustainability, innovation, creativity** and a **customer-oriented** approach, allow us to provide tailored technological solutions, accompanying the clients during the life cycle of the project.

With the experience gathered on **more than 700 system installations worldwide**, we can provide a wide range of **technical services**, guaranteeing not only the efficiency of our systems over time, but also **full regulatory compliance**.



# MUCH MORE THAN A PERFORMING SYSTEM

● **CONTACT CENTER**

Alzano Scrivia (Italy)  
Genova (Italy)  
Miami (USA)  
Singapore - COMING SOON

● **TRAINING CENTER**

Alzano Scrivia (Italy)  
Manila (Philippines)

● **WAREHOUSES**

Alzano Scrivia (Italy)  
Freeport (Bahamas)  
Singapore - COMING SOON

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